

# Three Guelph home builders up for customer service awards

GUELPH — Three Guelph home builders have been named finalists for the 2013 Tarion Awards of Excellence for customer service.

Guelph's Fusion Homes and Pidel Homes are up for the large volume builder category, and Terra View Homes is a contender in the medium volume builder category. Each category has five nominees.

Each year Tarion Warranty Corporation surveys recent home buyers to gauge their satisfaction with their home builder. This year more than 40,000 Ontario homeowners who took possession of a new home between Oct. 1, 2011 and Sept. 30, 2012 were surveyed. More than 6,800 survey responses were received.

Survey questions focused on the homeowners' satisfaction with their builder through the signing of the agreement of purchase and sale, to the construction and pre-delivery period, to service after the deal is done.

Winners of the awards will be announced at a luncheon in Toronto on April 23.